

30 August 2020

Dear Wairarapa Village Family,

On Monday 31 August 2020 Wairarapa Village Care Facility and Small Apartments will move from Alert Level 4 to Alert Level 2.

We will continue to take precautions to keep our residents and staff safe and ask that you support us by following the Alert Level 2 guidelines.

Please DO NOT VISIT if you feel unwell or have been in contact with anyone who has been unwell, and please maintain physical distancing.

We will continue to operate our two internal bubbles and residents will not be permitted to move between bubbles.

### **For Care Facility and Small Apartment Residents**

Under Alert Level 2 family and non - essential service visits such as the hairdresser, podiatrist, massage therapist and physiotherapist can resume.

However, all visitors to Wairarapa Village will need to follow our infection control and access protocols.

- Family visiting will be restricted to the following hours
  - 9.30 am to 11.30 am and 1 pm to 4 pm
  - Half hourly visits, 1 person only.
- On arrival all visitors will be required to please;
  - Scan the Ministry of Health QR code located on the front door
  - Use the hand sanitiser and then place a clean facemask on which you will find on reception desk.
  - Sign in at the Kiosk at reception.
  - You will be required to wear the mask for the duration of your visit. There are some at reception if you haven't got your own.
  - Complete the hand hygiene requirements
- On leaving the building
  - Apply hand sanitiser
  - Sign out at the Kiosk at reception
  - Dispose of your used mask in the rubbish bin provided at reception and use the hand sanitiser.
- We ask that whilst you are visiting you keep your bubble very tight and do not visit or mix with other residents and remember to practice physical distancing.

## **Outings and Appointments**

- If a resident is leaving the building, we will provide them with a mask to wear.
- Please ensure that if you are taking a resident to a small gathering in your own home, that no one present is unwell and that you continue to practice physical distancing, hand hygiene and cough and sneeze etiquette.
- Residents who have outpatient appointments at the WDHB or with any other health care provider can now proceed and will not need to go into isolation on their return.

## **For Large Serviced Apartments Residents**

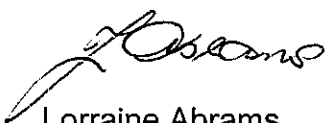
- Visitors to the residents own apartment will still be permitted, however all visitors will need to follow our infection control and access protocols.
- On arrival, all visitors are required to scan the Ministry of Health QR code located on the front door or enter their name and phone number in the book on the desk at large service apartment entry.
- Visitors will be required to complete hand hygiene using hand sanitizer as above.
- We recommend that all visitors wear a mask.

## **For your own protection**

- We recommend that you use a facemask when you are out in public spaces including public transport.
- Please maintain physical distancing. Some general points for everyone to consider when wearing a mask.
- Perform hand hygiene before and after taking off a mask
- Once the facemask is on do not touch the front of the mask or pull it down to speak.
- Change your mask if it becomes damp or is damaged.
- When removing a mask do not flick the mask off your face as this can increase the risk of spreading airborne infection.
- Dispose of your mask directly into a rubbish bin provided
- Remember a mask will not prevent you from getting COVID 19 but can reduce the risk.

We would like to thank you all for your support over the past few months as we all learn to live in the COVID 19 world. Please do not hesitate to contact us if you have any concerns or queries.

Warm regards



Lorraine Abrams  
Nurse Consultant

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